



# RESIDENTIAL RATES<sup>1</sup>

Updated 10/10/2018

## High Speed Internet <sup>2</sup>

Charter Member: 1Gbps Tier (1Gbps/1Gbps)*	\$49.95
Loyalty/Gig City Member: 1Gbps Tier (1Gbps/1Gbps)	\$59.95
Standard: 1Gbps Tier (1Gbps/1Gbps)	\$69.95
25Mbps Tier (25Mbps/25Mbps)	\$39.95
Wireless Gateway AC	\$8.95

Ongoing Promotions: signup with a referral get the 12th month free/refer someone get a month free

## Telephone Services <sup>3</sup>

Voice Local (calling features & unlimited local)	\$25.00
Voice with Long Distance (unlimited local & long distance) <sup>4</sup>	\$28.00
International Calls - see Digital Voice International Rates	
Home Office Package (alt. numbers & call notify)	\$5.00
Alt Number Toll Free <sup>9</sup>	\$4.95
Additional Line (calling features & unlimited local) <sup>5</sup>	\$25.00
Subscriber Line Charge (per line)	\$6.50
Long Distance (per minute)	\$0.03
Port Number (one time fee)	\$5.00
Information/411, and Operator Services (per use)	\$1.00
Non-Published & Non-Listed Listing	\$5.50
Non-Listed Listing only	\$5.50
Additional Listing	\$5.50

## Wireless Gateway

Wireless Gateway AC	\$8.95
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## Email Boxes <sup>7</sup>

1 Hosted NextLight Mail Box	Included
Additional Hosted NextLight Mail Box (each)	\$2.95
Hosted Microsoft Exchange Email Boxes (each)	\$10.95

## 25M Bundle

25Mbps Internet & Home Phone	\$64.95
Add Unlimited long distance	\$67.95

## 1G Bundle

Charter Member*: 1Gbps Internet & Home Phone	\$74.95
Add Unlimited long distance	\$77.95
Loyalty/Gig City: 1Gbps Internet & Home Phone	\$84.95
Add Unlimited long distance	\$87.95
Standard: 1Gbps Internet & Home Phone	\$94.95
Add Unlimited long distance	\$97.95

## Installation, Repair, & Other Non-Recurring Charges

Standard Install - Prewired <sup>6</sup>	\$39.95
Standard Install - Unwired <sup>6</sup>	\$49.95
Hourly Service Rate <sup>8</sup>	\$49.95
Additional Outlet	\$73.25
NSF Check Fee	\$25.00
Reactivation Fee	\$35.00
Replace Unreturned/Damaged Equipment	Cost
Paper Bill (Paperless is free)	\$2.00

## Home Phone Calling Features

Account Portal Access	Anonymous Call Rejection
Support for Alternate Numbers	Automatic Callback
Voice Mailbox	Call Return
Mailbox Management (Account Portal)	Do Not Disturb
Voice Message Notification	Last Number Redial
Voice Message to Email	Priority Alert
Call Waiting	Selective Call Acceptance
Calling Line ID Delivery	Selective Call Rejection
Calling Line Name Delivery	Shared Call Appearance
Call Transfer	Speed Dial <sup>8</sup>
Three-Way Call	CommPilot Express
Call Forwarding (Always, Busy, No Answer, Not Reachable, Remote Access)	Sequential Ring
Hunt Group	Simultaneous Ring Personal

**All rates are subject to change. Applicable fees and taxes apply and are additional to these rates.**

\* Charter Membership provided to residential customers who subscribed within three months of service availability during initial buildout without a service disconnection.

<sup>1</sup> These rates apply to services provided at a residence and used in a residential manner, subject to LPC Terms & Conditions. Fees are monthly recurring except where noted.

<sup>2</sup> Internet packages include 1 email box upon customer request. Static IP addresses are not offered on residential tiers. Residential Internet service is limited to a single 1Gbps port connection per household. Loyalty Rate is applicable for those who have completed 1 year at the standard rate without a service disconnection.

<sup>3</sup> Residential phone service requires active subscription to an LPC Internet service. Maximum of 4 lines per household.

<sup>4</sup> Unlimited long distance to all 50 states and Canada. LPC reserves the right to terminate long distance services if usage exceeds what LPC determines to be normal and ordinary standards of voice use.

<sup>5</sup> Home Phone required on the primary line to subscribe to an Additional Line.

<sup>6</sup> These fees will be waived during initial build-out. Standard install charges include 1 Internet outlet and 1 phone jack. They do not include wall fish. Customers who do not keep their service for at least 30 days after exterior and/or interior install takes place forfeit their first month's service fee.

<sup>7</sup> Email boxes are 25GB, POP or IMAP connections, Microsoft Outlook integration, and include anti-spam and anti-virus.

<sup>8</sup> Custom Install Hourly Rate recovers the cost of 1 Technician and vehicle, any required materials are additional, 1 hour minimum. After-hours/overtime charges will be applied when applicable.

<sup>9</sup> Home Office Package subscribers may add Alternate Number Toll Free for price noted.