



**Longmont, Colorado**  
**Department of Public Safety**  
**Division of Fire**  
**2017 Snapshot Report**

	<u>2016</u>	<u>2017</u>
<b>Total Calls for Service</b>	9,980	10,584
<b>Response Time Benchmark: 5 minutes, 59 seconds 90% of the time</b>	78%	84%
<b>Median Response Times</b>		
Dispatched -> On Scene (Travel Time)	4 min 41 sec	4 min 54 sec
Time of Call -> Dispatch (Call Process Time)	1 min 50 sec	1 min 56 sec
Dispatched -> Responding (Turn-Out Time)	1 min 32 sec	1 min 33 sec
Time of Call -> On Scene (Total Time)	6 min 39 sec	6 min 59 sec
<b>Total Fires</b>	218	240
Structure Fires	54	51
Total Loss as Result of Fire	\$876,000	\$620,892
Total Property Saved (based on pre fire value)	\$20,924,000	\$9,484,315
<b>Total Medical Calls</b>	6,296	6,781
Total Transports	4,708	4,901
Priority Dispatching Accuracy Rate	97.7%	99%
Cardiac Arrest Survival Rate	39%	43%
Trauma Scene Times	12:11	12:40
<b>Omega 16 Calls (Utility Vehicle 2 person response in place of a full engine response for non-emergency, non-medical call types)</b>	666	763
Station 1 Total Responses (3 Units + On Duty Chief)	7,845	8,524
Station 2 Total Responses (1 Unit)	1,762	1,942
Station 3 Total Responses (1 Unit)	1,221	1,316
Station 4 Total Responses (2 Units)	4,371	4,879
Station 5 Total Responses (1 Unit)	1,113	1,222
Station 6 Total Responses (2 Units)	4,137	4,666
Busiest Ambulance: 2121 (Station 1) -	3,431 responses	
Busiest Engine: 2101 (Station 1) -	2,192 responses	
<b>Total Fire Inspections Conducted</b>	3,413	4,141
Total Plan Reviews/Permits	1,156	1,051
Outreach Education Contacts	8,860	8,894
Total Training Hours	2,518	2,548